## MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

### **GENERAL INFORMATION**

### **Requestor Name and Address**

LISA PERSYN, MD 3100 TIMMONS LANE, STE 250 HOUSTON, TX 77027

# **Respondent Name**

TRAVELERS INDEMNITY CO

### **Carrier's Austin Representative Box**

Box Number 05

### **MFDR Tracking Number**

M4-11-3394-01

#### REQUESTOR'S POSITION SUMMARY

<u>Requestor's Position Summary</u>: "CARRIER REFUSES TO PAY FULL AMOUNT DUE FOR SERVICES RENDERED EVEN AFTER A REQUEST FOR RECONSIDERATION WAS SUBMITTED."

Amount in Dispute: \$165.00

#### RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "The Carrier contends the Provider is not entitled to additional reimbursement. The Carrier, therefore respectfully requests the Division determine no additional reimbursement is due for this service."

Response Submitted by: Travelers, 1501 S. Mopac Expwy, STE. A-320, Austin, TX 78746

### SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
March 21, 2011	99456-W5-WP and 99080-73	\$165.00	\$150.00

## FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

### **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §134.204 sets out Medical Fee Guidelines for workers' compensation specific services effective March 1, 2008.

- 3. The services in dispute were reduced/denied by the respondent with the following reason codes: Explanation of benefits dated May 06, 2011
  - FEES W1 WORKERS COMPENSATION STATE F/S ADJ. REIMBURESMENT IS BASED ON MAX ALLOWABLE FEE FOR THIS PROC. BASED ON MEDICAL F/S, OR IS ON IS NOT SPECIFIED, UCR FOR THIS ZIP CODE AREA.
  - GL33 -B15 THIS SERVICE/PROCEDURE REQUIRES THAT A QUALIFYING SVC/PROC BE RECEIVED AND COVERED. WORK-RELATED OR MEDICAL DISABILITY EVALUATION SERVICES (CPT 99455 OR 99456) SHOULD BE REPORTED WITH CODE 99080.

Explanation of benefits dated May 18, 2011

212F - 193 – ORIIGNAL PAYMENT DECISION IS BEING MAINTAINED. UPON REVIEW, IT WAS
DETERMINED THAT THIS CLAIM WAS PROCESSED PROPERLY. AFTER CAREFULLY REVIEWING
THE RESUBMITTED INVOICE, ADDITIONAL REIMBURSEMENT IS NOT JUSTIFIED.

### **Issues**

- 1. Has the Designated Doctor (DD) examination been reimbursed appropriately per 28 Texas Administrative Code §134.204?
- 2. Is the requestor entitled to additional reimbursement for disputed services under 28 Texas Administrative Code §134.204?

## **Findings**

- 1. The requestor original submitted a billing for the DD examination Maximum Medical Improvement/Impairment Rating (MMI/IR) services for 4 body areas/units in box 24G of the CMS-1500 for \$1,100.00 and billed with CPT code 99456-W5-WP. Review of the documentation supports that MMI was assigned and per 28 Texas Administrative Code §134.204(j)(3)(C), the Maximum Allowable Reimbursement (MAR) for MMI is \$350.00. Per Texas Administrative Code §134.204(j)(4)(C)(i)(I), lumbar and cervical are part of one body area, the spine. Per 28 Texas Administrative Code §134.204(j)(4)(C)(ii)(I), the MAR for an IR using Diagnosis Related Estimates (DRE) Category I method on the lumbar and Category II on the cervical (one spinal region) is a combined \$150.00. The lumbar/cervical spine, right shoulder/elbow/hand, left knee/foot/ankle and headaches are the four areas claimed as rated. Documentation supports a Range of Motion (ROM) IR method on the right elbow and right elbow (upper extremities) for a MAR of \$300.00 per 28 Texas Administrative Code §134.204(j)(4)(C)(ii)(II)(a). Per 28 Texas Administrative Code §134.204(j)(4)(C)(ii)(II)(b) a second area ROM IR method on the left knee/foot/ankle (lower extremities) has a MAR of \$150.00. Documentation also supports the IR per AMA Guides to the Evaluation of Permanent Impairment, 4th Edition of the non musculoskeletal headache condition per 28 Texas Administrative Code §134.204 (j)(4)(D)(iv) and (v) which each have a MAR of \$150.00. Regarding CPT code 99080-73, 28 Texas Administrative Code §134.204 states in part (k) that reimbursement "shall include Division-required reports." Therefore, no separate reimbursement is recommended for this report charge. The combined MAR for the MMI and the 4 units rated for the IR areas is \$1,100.00.
- 2. The respondent has already reimbursed the amount of \$950.00 for the disputed CPT code 99456-W5-WP. Therefore, the requestor is entitled to additional reimbursement of \$150.00.

### Conclusion

For the reasons stated above, the Division finds that the requestor has established that reimbursement is due. As a result, the amount ordered is \$150.00.

### **ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the additional amount of \$150.00 plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

## **Authorized Signature**

		February 09, 2012	
Signature	Medical Fee Dispute Resolution Officer	Date	

#### YOUR RIGHT TO REQUEST AN APPEAL

Either party to this medical fee dispute has a right to request an appeal. A request for hearing must be in writing and it must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**. **Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de Ilamar a 512-804-4812**.